

Quality Management System

GOVERNANCE, RISK & COMPLIANCE

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Document Type GRC Procedure – Minopex PAIA Manual	
Area of Application Minerals Operations Executive (Pty) Ltd	
Purpose The Manual aligned to the Promotion of Access to Information Act 2 of 2000	
Last Updated August 2025 (General review and updated to align with S23 of the POPI Act)	



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Procedure : Minopex PAIA Manual

Manual : Governance, Risk & Compliance Policies & Procedures Manual

MANUAL ON THE PROMOTION OF ACCESS TO INFORMATION ACT 2 OF 2000 (AS AMENDED)

Minerals Operations Executive (Pty) Ltd MINOPEX

Prepared in accordance with Section 51 of the Promotion of Access to Information Act 2000, (Act 2 of 2000)



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1 INTRODUCTION

This Access to Information Manual is prepared in terms of section 51 of the Promotion of Access to Information Act 2 of 2000 ("the Act") in respect of Minerals Operations Executive (Pty) Ltd and the associated entities listed in section 2 ("Minopex").

The Act grants any person or entity access to records of a private body if the record is required for the exercise or protection of any rights, and where the entity is a public body, where the public body is acting in the public interest.

This manual provides information on the types and categories of records held by Minopex and the process to request access to such records in accordance with the Act.

2 SCOPE

The scope of the manual is limited to the records held by the following entities:

- Minerals Operations Executive (Pty) Ltd / Minopex
- DRA Plant Operations Holdings (Pty) Ltd
- Ensersa (Pty) Ltd
- Gold Operations Executive (Pty) Ltd
- Minopex Mining Operations (Pty) Ltd
- Minopex Operations Management (Pty) Ltd
- Minopex Supply Chain Services (Pty) Ltd
- Minopex Technical Advisory (Pty) Ltd
- MPXSA Management Holdings (Pty) Ltd
- Northern Cape Metallurgical Operations (Pty) Ltd
- Northern Cape Plant Operations (Pty) Ltd
- Quality Laboratory Services (Pty) Ltd
- South Coast Plant Operations (Pty) Ltd
- UMM Contacting Services (Pty) Ltd
- UMM West Rand (Pty) Ltd
- UMM SPV (Pty) Ltd
- West Coast Plant Operations (Pty) Ltd
- DRA Water Operations (Pty) Ltd

3 MINOPEX OVERVIEW AND CONTACT INFORMATION

Minerals Operations Executive (Pty) Ltd is incorporated and registered in the Republic of South Africa under registration number 1988/004029/07. Minopex is a multi-disciplinary engineering, project management and operations management group predominantly focused on the mining and minerals resources sector, with expertise in mining, minerals and metals processing and related non-process infrastructure including ESG, water and energy solutions for the mining industry.

Any request pursuant to the provisions of the Act should be directed to the Information Officer or Deputy Information Officer at the details provided herein. The Information Officer's responsibilities include:

- a) the encouragement of compliance with the conditions for the lawful processing of personal information;
- b) dealing with requests made to Minopex pursuant to the Act; and
- c) ensuring compliance by Minopex with the Act.



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3.1 Information Officer – Minopex Companies

Head of Business	Rashid Kader	
Contact Number	+27 11 785 7000	
Email	informationofficer@minopex.com	

The responsibility for the administration of and compliance with the Act has been delegated to the Deputy Information Officer. Requests pursuant to the provisions of the Act should be directed as follows:

3.2 Information Officer – UMM Companies

Head of Business	Hugo Tukker	
Contact Number	+27 11 785 7000	
Email	informationofficer@minopex.com	

The responsibility for the administration of and compliance with the Act has been delegated to the Deputy Information Officer. Requests pursuant to the provisions of the Act should be directed as follows:

3.3 Deputy Information Officer

Contact	Nicolette Uys	
Contact Number	+27 11 785 7000	
Email <u>information.officer@minopex.com</u>		

3.4 Access to information general contacts

Email	informationofficer@minopex.com
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3.5 Head Office

Postal Address:	P.O. Box 3567, Rivonia, 2128	
Physical Address:	Building 31 Second Floor Woodlands Office Park, 20 Woodlands Drive, Woodlands, Sandton, 2080, South Africa	
Telephone	+27 11 785 7000 (Switchboard)	
Email	informationofficer@minopex.com	
Website	https://www.minopex.com/	

4 RECORDS KEPT IN ACCORDANCE WITH LEGISLATION

Records are kept in accordance with legislation applicable to Minopex, which includes but is not limited to, the following:

No.	Legislation
1	Advertising on Roads and Ribbon Development Act 21 of 1940
2	Arbitration Act 42 of 1965



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No.	Legislation
3	Architectural Profession Act 44 of 2000
4	Basic Conditions of Employment Act 75 of 1997
5	Broad-Based Black Economic Empowerment Act 53 of 2003
6	Businesses Act 71 of 1991
7	Carriage by Air Act 17 of 1946
8	Carriage of Goods by Sea Act 1 of 1986
9	Companies Act 61 of 1973
10	Companies Act 71 of 2008
11	Compensation for Occupational Injuries and Diseases Act 130 of 1993
12	Competition Act 89 of 1998
13	Constitution of the Republic of South Africa, 1996
14	Construction Industry Development Board Act 38 of 2000
15	Consumer Affairs (Unfair Business Practices) Act 71 of 1988
16	Consumer Protection Act 68 of 2008
17	Copyright Act 98 of 1978
18	Conventional Penalties Act 15 of 1962
19	Cross Border Transport Act 4 of 1998
20	Criminal Procedure Act 51 of 1977
21	Customs and Excise Act 91 of 1964
22	Customs Duty Act 30 of 2014
23	Cybercrimes Act 19 of 2020
24	Electronic Communications Act 36 of 2005
25	Electronic Communications and Transactions Act 25 of 2002
26	Employment Equity Act 55 of 1998
27	Engineering Profession Act 46 of 2000
28	Environment Conservation Act 73 of 1989
29	Exchange Control Amnesty and Amendment of Taxation Laws Act 12 of 2003
30	Explosives Act 15 of 2003
31	Finance Act 2 of 2007
32	Financial Intelligence Centre Act 38 of 2001
33	Hazardous Substances Act 15 of 1973
34	Harmful Business Practices Act 71 of 1988
35	Income Tax Act 58 of 1962
36	Insolvency Act 24 of 1936
37	Insurance Act 27 of 1943



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No.	Legislation
38	International Health Regulations Act 28 of 1974
39	International Trade Administration Act 71 of 2002
40	Justices of the Peace and Commissioners of Oaths Act 16 of 1963
41	Labour Relations Act 66 of 1995
42	Legal Metrology Act 9 of 2014
43	Merchant Shipping (Safe Containers Convention) Act 10 of 2011
44	Mine Health and Safety Act 29 of 1996
45	Mineral and Petroleum Resources Development Act 28 of 2002
46	Mineral and Petroleum Resources Royalty Act 28 of 2008
47	Municipal Rates Act 6 of 2004
48	National Building Regulations and Building Standards Act 103 of 1977
49	National Building Regulations and Standards Act 103 of 1997
50	National Credit Act 34 of 2005
51	National Energy Act 34 of 2008
52	National Environmental Management Act 107 of 1998
53	National Environmental Management: Air Quality Act 39 of 2004
54	National Environmental Management: Integrated Coastal Management Act 24 of 2008
55	National Environmental Management: Protected Areas Act 57 of 2003
56	National Environmental Management: Waste Act 59 of 2008
57	National Forests Act 84 of 1998
58	National Health Act 61 of 2003
59	National Heritage Resources Act 25 of 1999
60	National Land Transport Act 5 of 2009
61	National Nuclear Regulator Act 47 of 1999
62	National Qualifications Framework Act 67 of 2008
63	National Radioactive Waste Disposal Institute Act 53 of 2008
64	National Railway Safety Regulator Act 16 of 2002
65	National Regulator for Compulsory Specifications Act 5 of 2008
66	National Road Traffic Act 93 of 1996
67	National Veld and Forest Fire Act 101 of 1998
68	National Water Act 36 of 1998
69	Nuclear Energy Act 46 of 1999
70	Occupational Health and Safety Act 85 of 1993
71	Occupational Diseases in Mines and Works Act 78 of 1973
72	Petroleum Products Act 120 of 1977



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No.	Legislation
73	Precious Metals Act 37 of 2005
74	Preferential Procurement Policy Framework Act 5 of 2000
75	Prescription Act 68 of 1969
76	Prevention and Combating of Corrupt Activities Act 12 of 2004
77	Project and Construction Management Professions Act 48 of 2000
78	Promotion of Access to Information Act 2 of 2000
79	Promotion of Administrative Justice Act 3 of 2000
80	Promotion of Equality and Prevention of Unfair Discrimination Act 4 of 2000
81	Protected Disclosures Act 26 of 2000
82	Protection of Personal Information Act 4 of 2013
83	Public Holidays Act 36 of 1994
84	Regulation of Interception of Communications and Provision of Communication-related Information Act 70 of 2002
85	Securities Services Act 36 of 2004
86	Securities Transfer Tax Act 25 of 2007
87	Securities Transfer Tax Administration Act 26 of 2007
88	Skills Development Act 97 of 1998
89	Skills Development Levies Act 9 of 1999
90	South African Revenue Service Act 34 of 1997
91	Spatial Planning and Land Use Management Act 16 of 2013
92	Standards Act 8 of 2008
93	Trademarks Act 194 of 1993
94	Unemployment Insurance Act 63 of 2001
95	Unemployment Insurance Contributions Act 4 of 2002
96	Usury Act 73 of 1968
97	Value-Added Tax Act 89 of 1991
98	Water Services Act 108 of 1997

5 SCHEDULE OF RECORDS

Marketing Records		
Brochures, pamphlets and trade circulars	Automatically available from Minopex Offices	
Media Releases	Available in the public domain	
Product and Service Information	Freely available on website https://minopex.com/	
Marketing Strategies	Request in terms of PAIA	
Client Database	Request in terms of PAIA	



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Opera	ational Records	
Project Statistics and Information	Request in terms of PAIA	
Safety Statistics	Request in terms of PAIA	
Processes and Procedures	Request in terms of PAIA	
Fina	ncial Records	
Group Annual Financial Statements	Request in terms of PAIA	
Audit reports	Request in terms of PAIA	
Asset Register	Request in terms of PAIA	
Management Accounts	Request in terms of PAIA	
Tax Returns	Request in terms of PAIA	
Accounting Records	Request in terms of PAIA	
Banking details	Available on request	
Banking Records	Request in terms of PAIA	
Bank Statements	Request in terms of PAIA	
Paid Cheques	Request in terms of PAIA	
Electronic banking records	Request in terms of PAIA	
Rental Agreements	Request in terms of PAIA	
Invoices	Request in terms of PAIA	
Insu	rance records	
Insurance policies held by the company	Request in terms of PAIA	
Records of insurance claims	Request in terms of PAIA	
Register of all immovable property owned by the company	Request in terms of PAIA	
Incom	ne Tax Records	
PAYE Records	Request in terms of PAIA	
Corporate rax records	Request in terms of PAIA	
Documents issued to employees for income tax purposes	Request in terms of PAIA	
Records of payments made to SARS on behalf of employees	Request in terms of PAIA	
All other statutory compliances:		
VAT	Request in terms of PAIA	
Regional Services Levies	Request in terms of PAIA	
Skills Development Levies	Request in terms of PAIA	
UIF	Request in terms of PAIA	
Workmen's Compensation	Request in terms of PAIA	
Companies Act Records		
Register of Directors	Available for inspection upon application in terms of the Companies Act 71 of 2008 (Form CoR24)	



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Documents of Incorporation	Request in terms of PAIA		
Memorandum and Articles of Association	Request in terms of PAIA		
Minutes of Board of Directors meetings	Request in terms of PAIA		
Written resolutions	Request in terms of PAIA		
Records relating to the appointment of directors / auditor / secretary public officer and other officers	Request in terms of PAIA		
Securities register	Available for inspection upon application in terms of the Companies Act 71 of 2008 (Form CoR24)		
Other statutory registers or records	Request in terms of PAIA		
Huma	an Resources		
Employment contracts	Request in terms of PAIA		
List of employees	Request in terms of PAIA		
Employee personal information	Request in terms of PAIA		
Employment applications and appointment letters	Request in terms of PAIA		
Employment policies and procedures	Request in terms of PAIA		
Employment Equity Plan (if applicable)	Request in terms of PAIA		
Health and safety records	Request in terms of PAIA		
Medical Aid records	Request in terms of PAIA		
Pension Fund records	Request in terms of PAIA		
Disciplinary records	Request in terms of PAIA		
Salary records	Request in terms of PAIA		
SETA records	Request in terms of PAIA		
Disciplinary code	Request in terms of PAIA		
Disciplinary records	Request in terms of PAIA		
Internal evaluation and performance records	Request in terms of PAIA		
Leave records	Request in terms of PAIA		
Operational manuals	Request in terms of PAIA		
Training records	Request in terms of PAIA		
Training manuals	Request in terms of PAIA		
Policies and directives	Request in terms of PAIA		
Internal relating to employees and the company	Request in terms of PAIA		
External relating to clients and other third parties	Request in terms of PAIA		
Information technology systems and documents	Request in terms of PAIA		
Agreements or contracts			
Standard agreements	Request in terms of PAIA		
Contracts concluded with customers	Request in terms of PAIA		
NDAs	Request in terms of PAIA		
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Letters of intent, MOUs	Request in terms of PAIA		
Third party contracts (such as JV agreements etc.)	Request in terms of PAIA		
Office management contracts	Request in terms of PAIA		
Bond agreements	Request in terms of PAIA		
Rental agreements	Request in terms of PAIA		
Supplier or service contracts	Request in terms of PAIA		
Regulato	bry documents		
Permits	Request in terms of PAIA		
Licenses	Request in terms of PAIA		
Authorities	Request in terms of PAIA		
Custo	Customer records		
Customer details	Request in terms of PAIA		
Contact details of individuals within customers	Request in terms of PAIA		
Communications with customers	Request in terms of PAIA		
Sales records	Request in terms of PAIA		
Transactional information	Request in terms of PAIA		
Marketing records	Request in terms of PAIA		

6 PROCESSING AND PROTECTION OF PERSONAL INFORMATION

Minopex will process personal information lawfully, fairly and in a transparent manner in relation to data subjects and only for a specified, explicit and legitimate purpose. Further information on how Minopex processes the personal information of various categories of people for various purposes are set out in the Minopex Privacy Policy available on its website at https://minopex.com/ and https://draglobal.com/.

7 AUTOMATIC DISCLOSURE

The following records are available automatically and do not require a formal access request in terms of the Act:

- Brochures
- Trade circulars
- Pamphlets

In accordance with section 26 of the Companies Act 71 of 2008, application for access to the following records must be made to Minopex on Form CoR24 and do not require a formal access request in terms of the Act:

- Register of directors
- Securities register

These records are available for inspection at the Minopex offices during normal business hours.



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8 ACCESS REQUEST PROCEDURE

8.1 Access to information/records

A requester must complete and submit an Access Request Form, included as **Annexure A**, to request access to a record held by Minopex.

The successful completion and submission of an Access Request Form does not automatically allow the requester access to the requested record. Access to records may be subject to certain limitations, as further detailed in Section 8.6.

In order to facilitate a timely response to requests for access, all requesters should take note of the following when completing the Access Request Form:

- The Access Request Form must be completed in full.
- Sufficient information must be provided to enable the identification of the record(s) requested.
- The requestor must identify the right that is sought to be exercised or protected and provide an explanation of why the requested record is required for the exercise or protection of that right.
- Proof of identity must be provided to authenticate the identity of the requester.
- If a question does not apply, state "N/A" in response to that question.
- If there is nothing to disclose in reply to a particular question, state "nil" in response to that question.
- If a request is made on behalf of another person, the requester must submit proof of the capacity in which the requester is making the request to the satisfaction of the Information Officer.

8.2 Submission of Access Request Form

The completed Access Request Form together with proof of identity must be submitted by e-mail and must be addressed to the Information Officer indicated above.

This fee is not applicable to requesters requesting access to records that contain their personal information. Requesters are required to consult the Minopex Privacy Policy available here: https://minopex.com/ for to request access to personal information.

8.3 Payment of Fees

An initial request fee of R140.00 (including VAT) is payable on submission.

The Information Officer must by notice require the requester to pay the prescribed request fee (if any) before further processing the request. Proof of payment must be supplied.

The access fee must be paid prior to access being given to the requested record.

If the request for access is granted, an access fee may be required for the search, reproduction and/or preparation of the record(s) and will be calculated based on the fees prescribed in the Act.

If a deposit has been paid in respect of a request for access which is refused, then the deposit will be refunded to the requester.

8.4 Notification

The Information Officer will within 30 days of receipt of a request decide whether to grant or refuse the request and give notice with reasons to that effect to the requester. The 30-day period within which the Information Officer has to decide whether to grant or refuse the request, may be extended for a further period of not more than 30 days, if the request is for a large volume of information and the information cannot be reasonably obtained within the original 30-day period. The Information Officer will notify the requester in writing should an extension be necessary.

If the Information Officer cannot find the record the requester asked for or it does not exist, the Information Officer will



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notify the requester by affidavit stating it is not possible to give access to that record.

8.5 Ground for Refusal of Access to Records

The main grounds for refusal of a request for information are:

- Mandatory protection of the privacy of a third party who is a natural person, which would involve the unreasonable disclosure of personal information of that natural person.
- Mandatory protection of the commercial information of a third party which may include:
 - trade secrets of that party
 - o financial, commercial, scientific, or technical information which disclosure could likely cause harm to the financial or commercial Interests of that party
 - information disclosed in confidence by a third party to Minopex if the disclosure could put that third party to a disadvantage in negotiations or commercial competition
- Mandatory protection of confidential information of a third party if it is protected in terms of any agreement.
- Mandatory protection of the safety of individuals and the protection of property.
- Mandatory protection of research information of a third party or Minopex.
- Mandatory protection of records which could be regarded as privileged in legal proceedings.
- The commercial information of Minopex which may include:
 - trade secrets of Minopex
 - o financial, commercial, scientific, or technical information which disclosure could likely cause harm to the financial or commercial interests of Minopex.

9 REMEDIES AVAILABLE TO REQUESTERS

If the Information Officer refuses the request for access, the requester may:

- apply to a court with competent jurisdiction; or
- complain to the Information Regulator (using the Information Regulator's contact details provided below),

for the necessary relief within 180 calendar days of the Information Officer notifying the requester of their decision.

10 GUIDANCE BY INFORMATION REGULATOR

A guide on how requesters can exercise their rights under the Act has been issued by the Information Regulator. The guide is available in each official language of South Africa and published on the Information Regulator's website at https://inforegulator.org.za/paia-guidelines/.

The contact details of the Information Regulator are as follows:

Postal Address:	P.O. Box 31533, Braamfontein, Johannesburg, 2017
Physical Address:	JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001
Phone Number:	010 023 5200
General E-Mail:	enquiries@inforegulator.org.za
Complaints E-Mail:	PAIAComplaints@inforegulator.org.za
Website:	www.inforegulator.org.za



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11 AVAILABILITY OF THE MANUAL

A copy of this manual is available to the public for inspection on the Company's website at https://minopex.com/ / www.draglobal.com or on request from the Information Officer.

Annexure A

ACCESS REQUEST FORM

contact person as indicated	d either via delivery to our offices or e-mail and should be addressed to the relevant libelow:						
Contact person	The Information Officer						
Physical Address	Building 31 Woodlands Office Park, 20 Woodlands Drive, Woodlands, Sandton, 2080, South Africa						
Phone number	+27 11 785 7000						
E-mail	informationofficer@minopex.com						
	Particulars of person requesting access to the record						
Proof of identity must be atta	ached.						
Proof of capacity in which re	equest is made, if applicable, must be attached.						
Full names and surname							
Identity number							
Postal address							
Physical address							
Contact number							
E-mail address							
Capacity in which request is	Capacity in which request is made, when made on behalf of another person						
Particu	llars of person requesting access to the record (if a legal entity)						
Proof of identity must be atta	ached.						
Proof of capacity in which re	equest is made, if applicable, must be attached.						
Name of entity							
Registration number							
Postal address							
Physical address							
Contact number							
E-mail address							
	Particulars of person on whose behalf request is made						
This section must ONLY be	completed if a request for information is made on behalf of another person.						
Full names and surname							
Identity number							
Postal address							
Physical address							
Contact number							
E-mail address							



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	Particulars of the requested record				
Provide full particulars of the record to which access is requested, including the reference number if it is known to					
you, to enable the record to be requested. If the provide space is inadequate, please use a separate page and attach it to this form. Please sign additional					
pages.					
Description of record or relevant part of the record					
Reference number (if available)					
Any further particulars of record					
	Fees				
A request fee must be paid before the	ne request will be considered.				
You will be notified of the amount to	•				
The fee payable for access to a recrequired to search for and prepare a	ord depends on the form in which access is required and the rea a record.	asonable time			
If you qualify for exemption of the pa	ayment of any fee, please state the reason for exemption.				
Reason for exemption of payment of fees					
	Type of record				
Type of record is required - Mark the	e appropriate box with an X				
Record is in written or printed form					
generated images, sketches, etc)	nis includes photographs, slides, video recordings, computer-				
Record consists of recorded words or information which can be reproduced in sound					
Record is held on a computer or in an electronic, or machine-readable form					
Form of Access					
Form in which record is required - M	····				
Printed copy of record (including copies of any virtual images, transcriptions and information held on computer or in an electronic or machine-readable form)					
recordings, computer-generated image					
Transcription of soundtrack (written	or printed document)				
Copy of record on flash drive (include	ling virtual images and soundtracks)				
Copy of record on compact disc driv	e (including virtual images and soundtracks)				
Copy of record saved on cloud stora	ige server				
	Manner of Access				
Manner in which record is required -	Mark the appropriate box with an X				
Personal inspection of record at reg recorded words, information which or in an electronic or machine-reada	istered address of public/private body (including listening to can be reproduced in sound, or information held on computer lible form)				
Postal services to postal address					
Postal services to street address					
Courier service to street address					
Facsimile of information in written or	printed format (including transcriptions)				
E-mail of information (including sour	ndtracks if possible)				
Cloud share/file transfer					
Preferred language (note that if the may be granted in the language in v	record is not available in the language you prefer, access which the record is available)				



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Particulars of Right to be Exercised or Protected							
Indicate the r protected	ight to be exercised or						
	Explain why the record requested is						
	required for the exercise or protection of the aforementioned right						
		cision Re	gard	ding Reques	t for Access		
	notified in writing whether your ner, please specify the manner						
	ou prefer to be informed of						
	regarding your request for erecord? (e.g., post or a						
	of electronic communication)						
Signed at		on this		day of			20
	Signature of requester/person on whose behalf request is made						
You Must: Send with this Application:							
Complete all necessary spaces The request fee (if not personal requester)				equester)			
Sign the access request form Any additional pages complete			ted				
Sign addition	nal pages completed			Copy of Iden	tity Document		
			Fee	es			
PRESCRIBE	D FEES						
Photocopy of	r printed black and white copy o	of a A4 size	pag	ge		R	2.00 per page or part of the page
Printed copy	of A4-size page					R	2.00 per page or part of the page
For a copy in	a computer-readable form on:						
(i) a	flash drive (provided by the red	quester)				R	40.00
(ii) a compact disc (CD) if the requester provides the CD		R	40.00				
(iii) a	compact disc (CD) if the comp	any gives t	he C	CD to the requ	uester	R	60.00
For a transcription of visual images, for an A4 size page or part of the page		age		This service will be outsourced. The fee will depend on the quotation from the service provider.			
For a copy of	f visual images						This service will be outsourced.



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			The fee will depend on the quotation from the service provider.			
For a copy	y of an audio record on:					
(i)	a flash drive (provided by the requester)	R	40.00			
(ii)	compact disc (CD) if the requester provides the CD	R	40.00			
(iii)	compact disc (CD) if the company give the CD to the requester	R	60.00			
search for	nour or part of an hour (excluding the first hour) reasonably required to , and prepare the record for disclosure num fee the company can charge for search and preparation	R R	145.00 435.00			
A deposit described	is only payable if the search exceeds 6 hours – the deposit will be one-third above.	of the	prescribed fee			
For postaç	ge, email or any other electronic transfer, the actual fee is payable, if any.					
PLEASE N	PLEASE NOTE THAT ALL PRICES LISTED ABOVE ARE INCLUSIVE OF VALUE ADDED TAX					